

AGENDA ITEM FOR ADMINISTRATIVE MEETING ( ) Discussion only  
( XXX ) Action

FROM (DEPT/ DIVISION): UCo Health

SUBJECT: Approve Payment to Oregon DHS

|  |   |
|--|---|
| <p>Background: On February 20, 2020 we were notified of the results from an audit of our home visiting program billing procedures. This audit was for the time frame of October 1, 2013 through September 30, 2017. The results of the audit identified that documents submitted for reimbursement had errors. As such Umatilla County is required to pay back funds associated with these reimbursements. This is a general fund expense.</p> | <p>Requested Action: Approve payment of \$10,848.46 to Oregon Department of Human Services.</p> |
|--|---|

ATTACHMENTS: Notice of overdue payment, Invoice, Response to preliminary audit results, Email showing receipt of response.

Date: ( April 1, 2022 ) Submitted By: Joseph Fiumara

\*\*\*\*\*For Internal Use Only\*\*\*\*\*

Checkoffs:

- ( ) Dept. Heard (copy)
- ( ) Human Resources (copy)
- ( ) Fiscal
- ( ) Legal (copy)
- ( ) (Other - List:)

To be notified of Meeting:

Needed at Meeting:

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Scheduled for meeting on: April 6, 2022

Action taken:

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Follow-up:



FISCAL AND OPERATIONS DIVISION  
Medicaid Provider Audit Unit

Kate Brown, Governor

Oregon  
**Health**  
Authority

March 23, 2022

Sheila Halvorson  
3406 Cherry Avenue NE  
Salem, Oregon 97303-4924  
Voice: 503-890-4813

FAX: 503-378-2577

Sheila.M.Halvorson@dhsosha.state.or.us

Umatilla County Health Department  
Financial department/ Office Manager  
200 SE 3<sup>rd</sup> Street  
Pendleton OR 97801

via Certified Mail 7015 18520 0000 9814 8056

RE: Delinquent Payment Plan, Umatilla  
Provider #097154; NPI#1881630713

Dear Provider,

On 08/07/2021, the appeal rights for the 2014, 2015 & 2016 audits expired. The payment schedule of the Oregon Health Authority overpayment for \$10,848.46.

Reimbursement of the overpayment was due and payable by 08/07/2021. As of the date of this letter, we have not received a payment since Date.

Collection of an overpayment should be accomplished by voluntary payment from you. If you do not voluntarily repay, pursuant to OAR 410-120-1397, OHA will use other means necessary to recover the overpayment including collection remedies, including but not limited to civil and State Revenue recovery. Please see the following website for a complete listing of rules or call (503) 947-5515 for more information.

<http://www.oregon.gov/oha/healthplan/Pages/policies.aspx>

Please remit payment as soon as possible.

Sincerely,

Sheila Halvorson  
Auditor, Program Integrity Audit Unit

MAR 28 2022



**ACCOUNTS RECEIVABLE  
INVOICE**



|   |  |
|---|--|
| <b>Payment Due From:</b><br><br>Umatilla County Health Department<br>200 SE 3rd Street<br>Pendleton, OR 97801 | <b>A/R #:</b> AI050834   |
|   | <b>Sfx #:</b> 001-004<br><b>Provider/Vendor/ID #:</b> 1936001993 008 |
|   | <b>DATE:</b> 7/12/2021<br><b>Amount Due:</b> \$10,848.46             |

|                         |                                      |
|-------------------------|--------------------------------------|
| <b>Billing Type:</b>    | <b>PROVIDER AUDIT</b>                |
| <b>Description :</b>    | OCTOBER 1, 2013 - SEPTEMBER 30, 2017 |
| <b>Provider Number:</b> | 097154                               |

\*\*\*Thank you for your prompt payment.\*\*\*

Payment of this invoice is due within 30 days of the date on the invoice.

FOR CREDIT CARD PAYMENTS (VISA, MASTERCARD & DISCOVER)

<http://apps.oregon.gov/Ecommerce/dhsoha/EPS>

Select: Accounts Receivable

Contact Accounts Receivable with payment questions.

Phone: 503-947-5126 Fax: 503-947-5120 TTY: 503-945-6214

|                                   |  |
|-----------------------------------|--|
| <b>Please send payment to:</b>    | <b>remittance stub</b>                       |
|                                   | <b>Umatilla County Health Department</b>     |
| Oregon Dept of Human Services-OFS | Invoice # AI050834                           |
| AR & Receiving Units              | Total Due: \$10,848.46                       |
| Rstars Receivables                | Provider # 1936001993 008                    |
| PO Box 4325                       | Please return this remit stub, or write your |
| Portland, OR 97208-9992           | invoice number on your payment.              |



Welcome to  
Umatilla County

Alisha Lundgren <alisha.lundgren@umatillacounty.gov>

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## RE: RE: Preliminary Audit Report: Umatilla County Health Department

4 messages

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**Alisha Southwick** <alisha.southwick@umatillacounty.net>

Fri, Mar 20, 2020 at 8:50 AM

To: sheila.m.halvorson@dhsosha.state.or.us

Cc: Joseph Fiumara <joseph.fiumara@umatillacounty.net>, Heather Griggs <heather.griggs@umatillacounty.net>

Good Morning,

Please see attached for our response to your preliminary audit report.

Thank you,

Alisha

--

Alisha Southwick, RN, MN

Deputy Director

UCo Health

200 SE 3rd St.

Pendleton, OR 97801

(o) 541-278-5432

(c) 541-215-5143

[alisha.southwick@umatillacounty.net](mailto:alisha.southwick@umatillacounty.net)

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 **Preliminary MCM Audit Response.pdf**  
92K

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**Halvorson Sheila M** <SHEILA.M.HALVORSON@dhsosha.state.or.us>

Fri, Mar 20, 2020 at 8:55 AM

To: "alisha.southwick@umatillacounty.net" <alisha.southwick@umatillacounty.net>

Your message

To: Halvorson Sheila M

Subject: RE: RE: Preliminary Audit Report: Umatilla County Health Department

Sent: Friday, March 20, 2020 8:50:47 AM (UTC-08:00) Pacific Time (US & Canada)

was read on Friday, March 20, 2020 8:55:31 AM (UTC-08:00) Pacific Time (US & Canada).

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**Heather Griggs** <heather.griggs@umatillacounty.net>

Tue, Mar 24, 2020 at 8:07 AM

To: alisha.southwick@umatillacounty.net

Your message

To: Heather Griggs

Subject: RE: RE: Preliminary Audit Report: Umatilla County Health Department

Sent: 3/20/20, 8:50:47 AM PDT

was read on 3/24/20, 8:07:53 AM PDT



## Umatilla County Public Health


200 SE 3<sup>rd</sup> St., Pendleton, OR 97801

Pendleton: 541-278-5432 Hermiston: 541-567-3113

Fax: 541-278-5433

E-Mail: [Health@umatillacounty.net](mailto:Health@umatillacounty.net)

Website: [www.ucohealth.net](http://www.ucohealth.net)

 [www.facebook.com/umatillacountyhealth](https://www.facebook.com/umatillacountyhealth)



March 17, 2020

Sheila Halvorson  
Program Integrity Auditor  
Oregon Health Authority  
3406 Cherry Avenue NE  
Salem, Oregon 97303-4924

RE: RE: Preliminary Audit Report: Provider #097154; NPI#1881630713  
RE: RE: Preliminary Audit Report: Provider #097154; NPI#1881630713: 2015 Audit  
RE: RE: Preliminary Audit Report: Provider #097154; NPI#1881630713: 2016 Audit

Dear Shelia Halvorson,

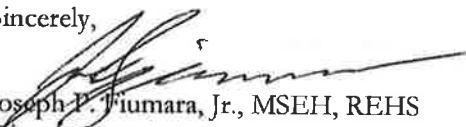
Umatilla County Health Department (UCo Health) has received the preliminary findings of our Maternity Case Management audit. The error rates are abysmal, ranging from 79-99% error rates. At face value, this has the potential to imply an egregious lack of data or documentation that could call into question the quality of care provided to these clients. UCo Health does acknowledge that human error existed, and noted a consistent pattern of certain details missed, which ultimately did fail to meet the exacting OAR standards for billable documentation for an MCM program. We understand that the black and white nature of an audit doesn't allow for those kinds of errors to be taken into any kind of gradient consideration, but we feel it's important to be acknowledged.

It is apparent from a thorough review of the charts that case management activities were indeed carried out on every single one of those clients, and that those activities were conducted on days matching each billed date of service. It's also clear that the reason claims were denied wasn't because care wasn't documented, the wrong form used, or even that required forms were missing; but rather the correct forms were submitted with some errors, and that caused a chain reaction effect. UCo Health has every reason to believe that despite some error in documentation there is strong evidence that nursing case management was indeed provided to each of our clients, and that claims were submitted in good faith. UCo Health does not disagree with the identified errors of documentation required per the OARs, but we do reject any potential implication that the activities provided didn't meet the intent of the MCM program to provide nurse case management to mothers in our community.

As an agency, and as a provider of a Maternal Child Health program, we are invested in improvement moving forward, and are willing to comply with any fair outcome. Our MCH program is under all new staffing, with stable leadership, and updated internal policies and processes. These changes have led to improvements in nursing documentation and billing documentation. We are an organization that prides itself on excellence and quality improvement and we take this as an opportunity for us to learn and create a culture of competence. UCo Health continues to serve high risk, expectant moms and their families; mitigating adverse health risks and achieving successful outcomes.

Please keep us apprised of next steps, and we look forward to cooperating with you in whatever way we can. We hope OHA can be proud of the impacts that continue to be accomplished, the lives changed, and the families supported.

Sincerely,

  
Joseph P. Fiumara, Jr., MSEH, REHS  
Director

Umatilla County Health Department