

AGENDA ITEM FOR ADMINISTRATIVE MEETING

( ) Discussion only  
(X) Action

FROM (DEPT/ DIVISION):

Sheriff's Office - Dispatch Payable - RIMS - HPD iRIMS

PROGRAM: 15190-530029

SUBJECT: CAD Yearly Maintenance and Warranty Fees

**Background:**

- Due to the amount, the payable for the yearly maintenance and support services is needed to be approved by the Board of Commissioners.

( XXX) ACTION REQUESTED: Approval and payment to SunRidge Systems for iRIMS for Hermiston PD for July 1, 2025 to June 30, 2026, in the amount of \$13,982.00

ATTACHMENTS: Copy of Invoice for the yearly maintenance and warranty

Date: July 22, 2025

Submitted By: Cpt. Karen Primmer

\*\*\*\*\*For Internal Use Only\*\*\*\*\*

Checkoffs:

- ( ) Exec. Asst.
- ( ) Dept. Head (copy)
- ( ) Human Resources (copy)
- ( ) Budget (copy)
- ( ) Fiscal
- ( ) Legal (copy)
- ( ) (Other - List:

To be notified of Meeting: Cpt. Karen Primmer  
Lt. Justin Russell

Needed at Meeting: Cpt. Karen Primmer  
Lt. Justin Russell

PLEASE RETURN THIS FORM AND ATTACHMENTS TO Executive Assistant

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Scheduled for meeting on: August 13, 2025

Action taken:

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Follow-up:



Karen Primmer <karen.primmer@umatillacounty.gov>

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## Invoice 8674 from Sun Ridge Systems, Inc.

5 messages

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accounting@sunridgesystems.com <accounting@sunridgesystems.com>

Thu, Jul 10, 2025 at 2:44 PM

To: ahartsteen@hermiston.or.us

Cc: karen.primmer@umatillacounty.net

Sun Ridge Systems, Inc.

**Invoice** *Due:07/10/2025*  
8674

Amount Due: **\$13,982.00**

Good Afternoon,

Please find the enclosed invoice for RIMS annual software support and updates for FY 2025-2026. As a courtesy advisory, Sun Ridge Systems may take exception to some standard terms and conditions, specifically indemnification and warranty language. If standard terms and conditions are required, there will be a need to review these terms before a purchase order or payment will be accepted by Sun Ridge.

Feel free to let me know if you have any questions about this invoice.

Sincerely,

Tamera Melrose  
Sun Ridge Systems, Inc.  
1-800/474-2565 x5



Inv\_8674\_from\_Sun\_Ridge\_Systems\_Inc.\_10260.pdf  
103K

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Karen Primmer <karen.primmer@umatillacounty.gov>

Thu, Jul 10, 2025 at 2:47 PM

To: accounting@sunridgesystems.com, tamera@sunridgesystems.com

Is this for Hermiston pd?

Karen

[Quoted text hidden]

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Tamera Melrose <tamera@sunridgesystems.com>

Thu, Jul 10, 2025 at 3:55 PM

To: Karen Primmer <karen.primmer@umatillacounty.gov>, Accounting Sun Ridge Systems  
<Accounting@sunridgesystems.com>



Sun Ridge Systems, Inc.  
www.SunRidgeSystems.com

PO Box 5071  
El Dorado Hills, CA 95762  
88-474-2565 x5

# Invoice

Date	Invoice #
7/10/2025	8674

<b>Bill To</b>
Umatilla County Sheriff's Office 4700 NW Pioneer Pl Pendleton, OR 97801

<b>Ship To</b>

P.O. Number	Terms
	Due on receipt

Quantity	Item Code	Description	Price Each	Amount
	Warranty and Sup...	RIMS Annual Support Services Computer Aided Dispatch (CAD), Records Management System (RMS), Text /Paging, State Interface, Property Management	11,172.00	11,172.00
	Warranty and Sup...	RIMS Annual Support Services - RIMS iRIMS iOS/Android App Software*	1,644.00	1,644.00
	Warranty and Sup...	RIMS Annual Support Services - Citation Export Link to Tyler Technologies	416.00	416.00
	Warranty and Sup...	RIMS Annual Support Services - Warrant Import Tyler Technologies [pro-rated]	750.00	750.00
		Support Dates: July 1, 2025 - June 30, 2026		
		** Services Paid as part of Umatilla-Morrow -Citizen RIMS, TIMS, In-Station Mapping / Mobile Mapping** Out-of-state sale, exempt from sales tax	0.00%	0.00
Please remit to the above address. For questions please e-mail tamera@sunridgesystems.com			<b>Total</b>	\$13,982.00

15190-530029